



Canadian North Pet Guidelines for Pets in Cabin

1. CONFIRM YOUR PETS ELIGIBILITY FOR TRAVEL

- Is your pet a small household domesticated animals including; dogs, cats, ferrets, rabbits, hamsters and birds?
If the pet is NOT included on this list it will NOT be accepted for transport as a pet in cabin
- Is your pet over 8 weeks old?
- Advanced booking of **48 hours** completed with customer contact center (CCC), subject to availability/space
- Provide the dimensions of the kennel and weight of the pet in the kennel at time of reservation

2. CONFIRM THE APPROPRIATE CONTAINER/KENNEL FOR PETS

- Does your pet fit in the kennel? This includes your pet being able to stand up, turn around, sit and lie down in natural position
- Is the container/kennel well ventilated? Improperly ventilated container/kennels are not permitted
- Is the container/kennel hard sided or soft sided airline approved? **Cardboard box, duffel bag or any other type of non kennel bag and metal wire cages will not be accepted for carriage**
- Is the container/kennel leak proof?
- Is the container/kennel secure? Doors must close/open and latch properly
- Is the container/kennel in good condition? No cracks, no holes, rips or tears

Aircraft Type	External Dimensions (centimeters) Length x Width x Height	External Dimensions (inches) Length x Width x Height	Kennel Weight (LBS)
737 Aircraft	48 x 40 x 22	19 x 16 x 9	1 - 22
ATR Aircraft	48 x 40 x 22	18 x 8 x 9	1 - 22

Example of Correct & Incorrect Container/Kennel





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3. PREPARING FOR TRAVEL

- Is the container/kennel free of interior protrusions that could be injurious to the animal?
- Does the container/kennel have openings easily accessible for emergency removal?
- Does the container/kennel have sufficient absorbent material or bedding?
- Shipments of pets must be presented to Canadian North at least 90 minutes prior to flight departure
- container/kennel is part of the passenger's carry on limits. The combined weight and size of the container/kennel and personal item must comply with the carry on baggage regulations
- The container/kennel must be stored under the passenger's seat and the animal must remain closed in the container while on board the aircraft
- The container/kennel must remain sealed closed and sealed from time of entry into the aircraft until after deplaning
- Is your pets name marked on the container/kennel?
- Reduce the quantity of food the day before but give enough water; a light meal 2 hours before tendering the animal to the carrier will help calm it
- Take your dog for a walk before leaving to the airport and again upon check-in
- Does the container/kennel container contain one (1) animal per container and one (1) container/kennel per passenger

OTHER RESTRICTIONS:

- Animals that are younger than eight weeks old will not be accepted for transport due to the possible dehydration during flight
- Pets that emit an offensive odor, is hostile, or in an agitated state at the time of tender will be denied at our discretion
- Females in heat, or with suckling young will not be accepted for transport
- Muzzled animals will denied or otherwise restrained if the muzzle or other device restricts respiration
- Canadian North will not be responsible in the event of loss, delay, injury, sickness or death of any pet or animal accepted for transportation