



Canadian North Pet Guidelines for Pets Flying as Checked Baggage

1. CONFIRM YOUR PETS ELIGIBILITY FOR TRAVEL

- Is your pet over 8 weeks old?
- Advanced booking of **48 hours** completed with Customer Contact Center (CCC) subject to availability/space
- Provide the dimensions of the kennel and weight of the pet in the kennel at time of reservation

2. CONFIRM THE APPROPRIATE CONTAINER/KENNEL FOR PETS

- Does your pet fit in the kennel? This includes your pet being able to stand up, turn around, sit and lie down in natural position
- Is the container/kennel well ventilated? Improperly ventilated container/kennels are not permitted
- Is the container/kennel hard sided airline approved? *Kennels that are soft sided, cardboard box unless specified as acceptable for that type of AVIH, wire/mesh ventilated containers and kennels with wire-trap-door roofs are unacceptable
- Is the container/kennel leak proof?
- Is the container/kennel secure? Doors must close/open and latch properly
- Is the container/kennel in good condition? No crack? Missing wingnuts?
- Does your pet in the kennel fit between the dimensions of 53 x 40 x 38 cm to max of 102 x 69 x 76 centimeters?

Note max dimensions for ATR500 is 91 x 64 x 68 cm

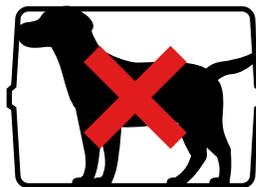
Aircraft Type:	External Dimensions (centimeters) Length x Width x Height	External Dimensions (inches) Length x Width x Height	Maximum Dimensions (centimeters) Length x Width x Height	Maximum Dimensions (inches) Length x Width x Height	Flat Rate Plus applicable taxes
737 Aircraft	53 x 40 x 38	21 x 16 x 15	102 x 69 x 76	40 x 27 x 30	\$150.00
ATR Aircraft	53 x 40 x 38	21 x 16 x 15	102 x 69 x 76 ATR300 91 x 64 x 68 ATR500	40 x 27 x 30 ATR300 36 x 25 x 27 ATR500	\$150.00

No container/kennel can be over 76 cm (30 inches) in height. Exception: Max height kennel size for ATR-500 is 68 cm (27 inches)

Example of Correct and Incorrect Container/Kennel



This crate is the **RIGHT** size for your dog



This crate is the **WRONG** size for your dog



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MINIMUM INTERNAL CONTAINER DIMENSIONS FOR A SINGLE ANIMAL:

- Container length = $A + \frac{1}{2} B$
- Container width = $C \times 2$
- Container height $E = D + \text{bedding}$
- Snub-nosed breeds require 10% larger container

*Note: Container width calculation for multiple animals:

- Two animals: $C \times 3$

Guidance for Dimensions of Container

To assist in determining the approximate size of the traveling container, the following formula may be useful. When calculating the minimum internal height of the container, the height of bedding should be added to the height of the animal.

Animal measurements:

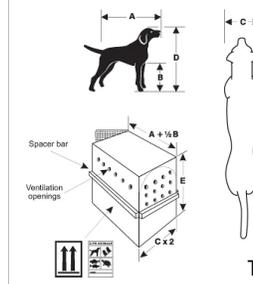
A = length of animal from tip of nose to base/root of tail

B = height from the ground to elbow joint

C = width across shoulders or widest point (whichever is the greater)

D = height of animal in natural standing position from top of the head or the ear tip to the floor (whichever is higher)

Note: Measurement A, B, C and D for determining the container dimensions must relate to the largest animal.



The calculated dimensions are internal container dimensions.

3. PREPARING FOR TRAVEL

- Is the container/kennel free of interior protrusions that could be injurious to the animal?
- Does the container/kennel have openings easily accessible for emergency removal?
- Does the container/kennel have sufficient absorbent material or bedding?
- Shipments of pets must be presented to Canadian North at least 90 minutes prior to flight departure
- Is your pet's name marked on the container/kennel?
- Reduce the quantity of food the day before but give enough water; a light meal 2 hours before tendering the animal to the carrier will help calm it
- Take your dog for a walk before leaving for the airport and again upon check-in

OTHER RESTRICTIONS:

- Pets that are younger than eight weeks old will not be accepted for transport due to the possible dehydration during flight
- Pets that emit an offensive odor, is hostile, or in an agitated state at the time of tender will be denied at our discretion
- Females in heat, or with suckling young will not be accepted for transport
- Muzzled animals will be denied or otherwise restrained if the muzzle or other device restricts respiration
- Canadian North will not be responsible in the event of loss, delay, injury, sickness or death of any pet or animal accepted for transportation
- Customers can send up to two (2) pets in the same kennel – both animals must be the same species (no cat and dog mixed together)