

## COVID-19 UPDATE - Temporary suspension of Canadian North's Ilak Beneficiary Fares Program on our Montréal-Kuujjuaq route

Effective immediately (October 16, 2020), Canadian North will suspend our Ilak Beneficiary fare program on our Montréal – Kuujjuaq route (northbound Flight 164 and southbound Flight 165). All existing Ilak reservations on this route will continue to be honoured and requests for compassionate exceptions will be considered.

This action is being taken in partnership with our sister airline Air Inuit, to protect Nunavimmiut by discouraging nonessential travel on this gateway route. Montréal has been designated as a COVID-19 'Red Zone' due to a significant increase in cases and there have also been multiple new cases reported within Nunavik during recent weeks.

We expect that this is a temporary measure and look forward to resuming llak bookings when conditions improve. In the meantime, we appreciate the patience and understanding of our customers. We will continue to support all efforts to prevent the spread of COVID-19.

If you have questions about your existing travel reservation, please contact us at 1-800-267-1247 or <u>contact@canadiannorth.com</u>.

To learn more about the COVID-19 precautions Canadian North has implemented in partnership with public health agencies to safeguard the communities we serve, please visit <u>www.canadiannorth.com/coronavirus</u>.

Nakurmiik, thank you and please stay well.

## ՙԵԺՙLஉՙϽ⅃ՠ՞Նէՙ՝ COVID-19 ϽኣՙՈՐϷՈ - ഛՙՙԵ՞ՆՈ⊂Ϸ**֊Ϸ**ՙϽϽ· Ե**¬Ո**Վ• ചՎ<sup>c</sup> Δ**֊**Ϸէ൶<sup>c</sup> ՎԲԲ·ՠՐՎՙՀLϷՈϲ L•ϽϟՎ--ἰϲϞϤʹ՝ ՎՙՙվՈ՟Ր•ՠ

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⊲గౕ<sup>,</sup>/ౖౖ̀∩ᠲᠲᢓᢌᡄ᠋᠊ᢐᡶᡄ᠋ᡄ᠋ᡔᡄ᠆ᡧᡄ᠕ᡗ᠒ᢣ᠉᠅᠘᠋᠋᠇ᢄ᠐᠐-267-1247 ▷ ీૡ౨᠅ᡠᡄ᠕ᡗ᠒ᢣ᠉᠅ <u>contact@canadiannorth.com</u>.

᠄᠋ᢐ᠌᠋᠋Ϸᢣᡗ᠊᠋᠆᠋ᡬᠯ᠆ᡗ᠘᠕᠋᠋ᡗ᠂᠋ᢆᢐᡄᡃ᠘᠋ᢩ᠋ᠴ᠋᠋ᡠ᠆COVID-19 Ϥ᠋<sup>c</sup>Ϲᡅᢩ᠂Ͻᡤ᠊ᢗ᠋᠋ᢕᡄ᠘᠋ᠣ᠋ᡨᠬᢁ᠋ᢑ᠖ᢣᠳᠺᡆᢩ᠉ᠴᡘ᠆ᠺᠴᡘᢂ᠋ᢉ᠅᠋ᡘ᠆ᡘ᠕᠋᠋᠘᠅ᡩᡘ᠕᠋ᡗ᠆ᡘ᠕᠋ᡬ᠋᠁ ᠘᠋ᠴ᠋᠋᠆ᠭ᠋ᢣᡃᠣ᠋ᡗ᠊᠕᠋᠋ᡗᢣ᠋᠕᠋᠆ᡗ᠊᠖ᠴ᠘᠅᠋ᡩᡗᠡᡩ᠋ᡱᡄᠴᡗ᠋᠄ᠴᡆᡄ᠋᠆ᠺ᠋᠕ᡗᡃᢘ᠋ᢩᢄ᠂᠘ᡆᢦ᠋ᠺ᠋᠌ᢄ᠉᠋ᢍww.canadiannorth.com/coronavirus.

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20 Cope Drive Kanata, ON Canada K2M 2V8 150 Palmer Road NE, Calgary, AB Canada T2E 7R3 For reservations, visit **canadiannorth.com** or call toll free:

**1-800-267-1247** TTY **1-877-873-3718**